



MINERVA'92 SRL

**HOTEL MINERVA
RESTAURANT NAN JING**

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Bucharest

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Recommendation letter

(To Whom It May Concern)

This is to certify that TCNET SRL implemented a Property Management System (Windows-based Medallion) at Minerva Hotel in 2005. TCNET was also responsible for training of front-desk personnel and back-office personnel in operating the new PMS. Our hotel has had an ongoing maintenance agreement with TCNET since for the last 15 years.

We strongly recommend contracting TCNET SRL for PMS implementation and maintenance; Medallion is a very reliable and modern tool that increased efficiency of our operations and business analysis. TCNET team is professional, prompt and readily available to assist with software and hardware support around the clock.

Should you need any additional information, please do not hesitate to contact us at phone no. 021 3111555 or mobile 0722 303 127.

Sincerely,

Adrian Zaharia

General Manager

