

Bucharest  
May, 11 2009

### Recommendation letter,

This letter is to recommend T&C NET S.R.L. – hospitality systems integrator, following our business relationship over the past 10 years.

Parc Hotels SA selected T&C NET S.R.L. for installing and maintaining hospitality software in our newly-opened Ramada Plaza Hotel in Bucharest. We are very pleased with our decision of purchasing Medallion software that proved to be a professional solution that met both our management's high requirements, and the personnel's needs of flexibility.

T&C NET S.R.L. was in charge of installing and configuring Medallion Front-Office system, training front-office personnel, configuring hardware equipment and network and coordinating the overall process of hotel start-up from the IT perspective.

Their staff proved to be highly qualified, responsible and accurate in performing their tasks and also in solving unexpected issues that may arise in new situations. The T&C NET S.R.L. system engineers and trainers also responded quickly to any inquiries of our personnel after the installation was completed. Round the clock support is efficiently provided either through telephone, or on-site.

We are very pleased with our collaboration with T&C NET S.R.L. and recommend this company without hesitation to any other property in need of professional software installations. Its management and staff are very responsive to our needs and we have decided to further collaborate with T&C NET S.R.L. for our future projects.

Should you need any other details regarding Ramada Plaza Hotel collaboration with T&C NET S.R.L., please do not hesitate to contact Mr. Daniel Ben-Yehuda at phone: +40 746 14 63 31 or email: [db@ramadaplazabucharest.ro](mailto:db@ramadaplazabucharest.ro).

Sincerely,

Daniel Ben-Yehuda  
General Manager  
Ramada Plaza Hotel & Ramada Parc Hotel

